

Booking Conditions for Apartment 2.7 in Block B at Alboran Hills (Manilva Beach).

General

The apartment is let on a daily rate from a minimum of 3 days. The price includes for linen, electricity, hot and cold water, and air conditioning.

The property owner or their representative shall be allowed reasonable access to the property to carry out urgent maintenance and for inspection.

Any valuables left in the property are left at your own risk. The property owner is not responsible for their loss.

Guests can arrive and depart at any time on their day of arrival and departure. The cost will include for your arrival and departure days irrelevant of the time of day.

I strongly recommend you purchase travel insurance to cover your time in Spain.

Please check your passports are in date.

Liability

We have taken all reasonable steps to provide a safe environment for your stay. We will ensure that the basic utilities of electric and water are fully operational and free from hazard. We cannot however be held responsible for your negligence.

The property owners accept no responsibility 1) if any death or personal injury occurs or 2) for failure or deficiency of your accommodation arrangements if not caused by any fault of theirs. They will not be responsible for any injury, illness, death, loss of enjoyment, damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following: (a) the fault of the person(s) affected or any member(s) of their party, or

(b) the fault of a third party not connected with the provision of your accommodation by us which we could not have predicted or avoided, or

(c) an event or circumstance which could not have been predicted or avoided even after taking all reasonable care.

The property owner shall not be liable for any loss, breach or delay due to any cause beyond their reasonable control.

We cannot be held responsible for the breakdown of mechanical equipment such as pumps, boilers, swimming pool filtrations systems, nor for the failure of public utilities such as water, gas and electricity. We cannot be held responsible for noise or disturbance originating beyond the boundaries of the property or which is beyond our control.

Behaviour

We expect all clients to have consideration for other people. If, in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause, or be likely to cause, danger, upset or distress to any third party or damage to the property, or in any way damage the reputation and/or the goodwill of the owner we are entitled, without prior notice, to terminate the occupation of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation. We will have no further responsibility toward such person(s). No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination.

Cancellation by you

Should you cancel your booking you will be asked to pay a cancellation charge. The amount you pay depends on the date that you inform us of the cancellation in writing.

Should you need to cancel your stay once it has been confirmed, the party leader must immediately advise us in writing. Your notice of cancellation will only be effective when we receive it in writing. As we incur costs from the time we confirm your booking, and may be unable to re-sell your period of stay, the following cancellation charges will be payable:

| | |
|------------------------------------|--------------------|
| More than 50 days prior to arrival | Nothing |
| 49-40 days prior to arrival | 50% of total cost |
| 39-29 days prior to arrival | 65% of total cost |
| 28-15 days prior to arrival | 90% of total cost |
| Less than 15 days prior to arrival | 100% of total cost |

Cancellation charges are calculated as a percentage of the total rental cost. Depending on the reason for your cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned.

Changes made and cancellation by us

In exceptional circumstances beyond our control we may have to make changes to, and correct errors in, our website descriptions and other details both before and after bookings have been confirmed and to cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. We will endeavour to offer you an alternative should these exceptional circumstances occur.

Making your booking

Bookings are made by completing the booking form. Once we have received your booking form we will, subject to availability, confirm your stay by issuing a confirmation by email. The party leader must be at least 18 years of age. The keys and directions can either be collected in person or posted to you, this can be confirmed by email.

Payment

In order to confirm your stay the full payment must be paid at the time of the confirmation notice.

Methods of Payment

We accept personal cheque, bank transfer or credit card. Credit card payment is via Paypal. For more information go to www.paypal.co.uk